Bruhat Bengaluru Mahanagara Palike

Tender Notification No: DCIO-IT/PR/48/2023-24 **Dated: 05-02-2024**

Request for Proposal (RFP)

Integrated Voice Response System (IVRS) for Bruhat Bengaluru Mahanagara Palike (BBMP) under Karnataka Public Procurement Portal (KPPP) Platform

Deputy Chief Information Officer on behalf of Chief Commissioner, BBMP, invites Request for Proposal (RFP) from the eligible bidders for Selection of Integrated Voice Response System (IVRS) for Bruhat Bengaluru Mahanagara Palike (BBMP) under Karnataka Public Procurement Portal (KPPP) Platform. The Proposals from Firms for the assignment of establishing a Integrated Voice Response System (IVRS) on a full-time basis for a initial period of Two Years, the Tender Schedule is as follows. Further details can be obtained from this office in the working hours.

Tender Schedule

Tender Reference	DCIO-IT/PR/48/2023-24
Date from which Bid document is ready for download through Karnataka Public Procurement Portal (KPPP) of Government of Karnataka (https://kppp.karnataka.gov.in)	05-02-2024
Last date for submitting clarification if any	12-02-2024 @ 17-30 Hrs.
Pre bid Meeting	13-02-2024 @ 15-30 Hrs.
Last date and time for uploading of tender in Karnataka Public Procurement Portal (KPPP)	21-02-2024 @ 17-30 Hrs.
Time and date of opening of tenders: Technical Bid & Technical Evaluation	23-02-2024 @ 11-00 Hrs.
Time and date of opening of tenders: Commercial Bid (If possible)	26-02-2024 @ 11-00 Hrs.
Contact Person for queries	DCIO, BBMP IT Section Telephone : 9480688000 E Mail: dcio-it@bbmp.gov.in
Place of Opening of Tenders and Address for Communication	BBMP IT Section, 2nd Floor, Annex Building-2, BBMP Head Office, NR Square, Bengaluru - 560002

Deputy Chief Information Officer, Information Technology Department, Bruhat Bengaluru Mahanagara Palike, Annex Building-2, Head Office Premises, N R Square, Bengaluru-560002.
E-Mail: dcio-it@bbmp.gov.in

Earnest Money Deposit	Rs.5,00,000/- (Rupees Five lakhs only)

Note: Completed tender shall be uploaded through Karnataka Public Procurement Portal of Government of Karnataka system only in the manner described under this tender Document on or before the last date & time stipulated.

05/04/2024

(B Prabhakara)
Deputy Chief Information Officer
Bruhat Bengaluru Mahanagara Palike

Copy Submitted for Information:

1. PS to the Administrator, BBMP.
2. PS to the Chief Commissioner, BBMP.
3. Special Commissioner (IT / Revenue / Advertisement / TDR), BBMP
4. Special Commissioner (Administration / SWM / Projects), BBMP.
5. Special Commissioner (Finance), BBMP.
6. Special Commissioner (Elections), BBMP.
7. Special Commissioner (Forest, Environment, Climate Change Management and Education), BBMP.
8. Special Commissioner (Health / Markets / Welfare), BBMP.
9. All Zonal Commissioners of BBMP.
10. Director (IT), BBMP.
11. Engineer-in-Chief, BBMP.
12. Copy to Public Relation Officer to Publish in Kannada / English News Papers.
13. To Publish in BBMP Website.
14. Office Notice Board / Additional Copy.